

## TERMS OF USE AGREEMENT

*Effective Date: 02/17/2026*

Please read this Terms of Use Agreement (“Agreement”) carefully. It is a legally binding contract between you (“Patient,” “Client,” or “you”) and Blessed Primary Care PLLC, a Texas Professional Limited Liability Company (“Company,” “we,” “our,” or “us”). By clicking “I Accept” or scheduling an appointment through our website or telemedicine portal (collectively, “Services”), you acknowledge that you understand and agree to be bound by this Agreement in its entirety. If you do not agree to these Terms, you must not use our Services and should immediately discontinue any access to our website or telemedicine platform.

### 1. Use of Services

Use of Blessed Primary Care’s Services and website is governed by this Agreement and any related policies referenced herein, including our Privacy Policy. You agree that the Services are intended solely for non-emergency medical consultations, wellness visits, and cash-based telemedicine care. You understand that Blessed Primary Care PLLC does not accept insurance and that all fees are due at the time of service or before care is rendered.

### 2. Nature of Telemedicine Services

You understand that:

- Our clinicians provide medical consultations through telecommunication technologies (video, phone, or secure messaging).
- These consultations are not replacements for emergency care. If you believe you are having a medical emergency, call 911 immediately.
- A valid state of residence and identity verification may be required prior to treatment.

### 3. Ownership and Intellectual Property

All website content, designs, forms, medical content, logos, text, and software are the property of Blessed Primary Care PLLC. You are granted a limited, non-exclusive, non-transferable license to access our website and Services for personal, non-commercial use. You may not copy, modify, distribute, sell, or reverse-engineer any part of the website or platform.

### 4. Patient Data and Record keeping

All medical information you provide or generated through Services (“Patient Data”) remains your property. However, you grant the Company permission to use, store, and process this data in accordance with HIPAA, applicable law, and our Privacy Policy. We are not responsible for data loss caused by your failure to maintain secure access credentials or by third-party service interruptions.

### 5. Payment Terms

Blessed Primary Care PLLC operates as a cash-based medical practice.

- Payments must be made before or at the time of the visit via approved payment methods.
- The Company does not submit claims to insurance carriers or participate in insurance billing.

- Refunds are limited to circumstances where Services were not rendered.

## 6. Prohibited Conduct

You agree not to use our website or Services to:

- Transmit unlawful, offensive, or misleading information.
- Impersonate another person or falsify information.
- Disrupt or harm our systems or networks.
- Violate HIPAA, privacy laws, or any applicable regulation.

Violation of these terms may result in immediate termination of access and may be referred to relevant authorities if required by law.

## 7. Security and Account Responsibility

You are responsible for maintaining the confidentiality of your account credentials. If you suspect unauthorized access, notify Blessed Primary Care PLLC immediately. We implement commercially reasonable security measures but cannot guarantee absolute protection against unauthorized access or breaches.

## 8. Confidentiality

All patient information is treated in accordance with federal and state privacy laws, including HIPAA. You agree not to copy, share, or disclose materials obtained through our platform except for your legitimate medical use or as authorized by law.

## 9. Limitation of Liability

Blessed Primary Care PLLC makes no warranties of any kind regarding the Services, which are provided "as is." We are not liable for damages, losses, or delays arising from use of telecommunication technologies, third-party platforms, scheduling errors, or unforeseen system outages.

## 10. Modifications

We may update or revise this Agreement at any time. Updated versions will be posted on our website with the revised effective date. Continued use of our Services constitutes acceptance of any revisions.

## 11. Governing Law and Dispute Resolution

This Agreement is governed by the laws of the State of Texas, without regard to its conflict of law provisions. Any dispute arising under this Agreement will be settled through binding arbitration in Dallas County, Texas, in accordance with applicable arbitration laws.

## 12. Contact Information

**Blessed Primary Care PLLC**

**12222 Merit Drive, #130, Dallas, Texas**

**Phone number: 469-707-8491**